

Grievance Redressal Forum
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/BNED/ (Final Order)/201(4)

Date: 23.04.26

Present:

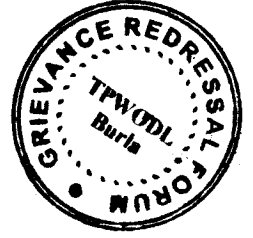
Sri Ranjan Kumar Naik, President
Sri S.K Dora (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/207/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bidyadhar Seth At/Po-Kapilpur, Bhikmpali, Dist-Jharsuguda	4172-2306-0728	7325999877	
3	Respondent/s	S.D.O (Elect), Belpahar	Division B.N.E.D, TPWODL, Brajrajnagar		
4	Date of Application	07.04.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	07.04.2026			
9	Date of Order	23.04.26			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: ESO Office, Panchagaon



Appeared

For the Complainant- Bidyadhar Seth

For the Respondent - SDO(Electrical),Belpahar, TPWODL.

GRF Case No- BRL/207/2026

Bidyadhar Seth

At/Po-Kapilpur,Bhikmpali,

Dist-Jharsuguda

Consumer No-4172-2306-0728

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.K Dora

(Co-Opted Member)

Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: -

S.Tripathy

Member (Finance)

Member

Grievance Redressal Forum
TPWODL, Burla - 768017

Ranjan Kumar Naik

(President)

President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Bidyadhar Seth , At/Po-Kapilpur,Bhikmpali,Dist-Jharsuguda.
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/207/2026)

207/26

CHP

GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA

Qtr.No.SD-6/2, Sourav Vihar, Near NAC College,
Burla-768017, Ph No.0663-2950601
Email:-Wesco_grf@Yahoo. in

GRIEVANCE REDRESSAL FORUM

Received

No.....

Di.....

TPWODL, Burla

Complaint No-

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Name - Bidyadhar Sethi

SC No. 417223060728

Address - Kapsipalay

Mob - 732599877

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Section - Panchgani

Division - BNE D

Sub division - Belpahar

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

I have power supply but supply in soubhagya scheme in 2018, at that only meter was installed but no power supply has been given till 2020. The power supply was given in 2020 after that the bill was given to me from 2018 to 2020 ~~60123~~ 13000 without giving the power supply. kindly check the meter which was given falsely.

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Belpahar

Date:-

07-04-20

Bidyadhar Sethi
signature of the Applicant